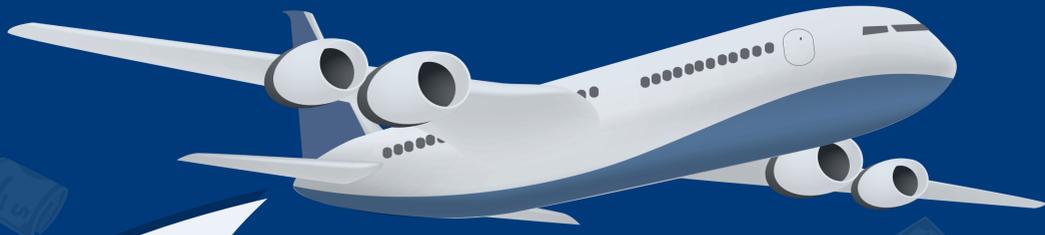
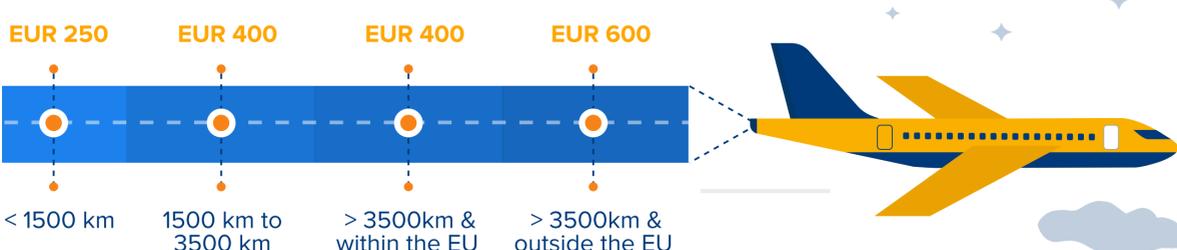


FOUR WAYS TO MAKE EURO 600 FROM YOUR FLIGHT PROBLEMS

This AirAdvisor's information initiative is in line with EU Commission policy re informing passengers about EU flight rights compensation.



Your compensation amount depends on a distance of your flights (flight distance / compensation amount).



What is covered?

The Regulation (EC) No. 261/2004 sets minimum rights for passengers when:



Flight is delayed



Passengers are denied boarding against their will (overbooking or also known as bumping passengers)



Flight is cancelled



Missed connection

Which flights are covered?

Rights to flight compensation provided by the Regulation (EC) No. 261/2004 will apply to any citizen regardless of nationality or place of residence, provided the flight meets any of the following criteria's:



- 1 Flights **within EU** (ports of departure and arrival are in EU) (any airline, including non-EU airlines).
- 2 Flights to **EU from outside of EU countries** served by **EU airlines only**.
- 3 Flights **from EU to any country outside EU** (any airline, including non-EU airlines).

Any other flight is not eligible for benefits under the Regulation (EC) No. 261/2004, however other countries' regulations will apply and may have the potential for compensation and other relief (e.g., the United States has its own set of aviation regulations that provides flight passenger compensation and other protections).

Besides the flight itinerary and residency of the air carrier, there are additional preconditions to be met in order to be eligible for the compensation as per Regulation (EC) No. 261/2004 as follows:

- ➔ A passenger has to have a confirmed reservation on the flight concerned and present himself for check-in (except flight cancellation cases) at the gate and at the time indicated by airline / tour operator / travel agent (as per ticket, airport screens, or other information provided). If no time is indicated, then not later than 45 minutes before the published departure time; or
- ➔ A passenger has been transferred by an airline or tour operator from the booked flight to another flight, irrespective of the reason.

Special / discounted tickets:

The Regulation (EC) No. 261/2004 does NOT apply to air passengers travelling:

1. Free of charge, or
2. At a reduced fare not available directly or indirectly to the public (such as airline employees discounts).

However:

1. Holiday sale or seasonal discounted tickets offered to the public **are valid for flight compensation** (email flight offers, website promotional tickets sale, package tours, etc.)
2. Tickets issued under a frequent flyer programme (airline loyalty programs) or under another commercial programme issued by an airline or a tour operator **are eligible for flight compensation**.

Extraordinary circumstances (Force Majeure) and your right to compensation:

The Montreal Convention exempts airlines from their liability or limits it for incidents happened due to extraordinary circumstances, which an airline could not avoid even with all reasonable efforts.

Such cases are often called "Acts of God" or "Force Majeure" and include weather meteorological conditions incompatible with the operation of the flight concerned, security risks, political instability, unexpected flight safety shortcomings and labour strikes that affect the operation of an operating airline. This list is not exhaustive and depends on court practice.

Extraordinary circumstances are also when a long delay, an overnight delay, or the cancellation happens due to a decision / fault an air traffic management.

€250

€400

€600